Help Guide

🔑 DOORS

The Doors tab is only shown if the Door Control, Z-Wave Garages, and or Z-Wave Doors are enabled by your security company.

Tap the LOCKS menu item to display the condition of each Door Device and Z-Wave Lock.

LOCKDOWN
Only available for XR550 Series panels with Z-Wave locks, Z-Wave garage doors, and door devices. Immediately locks all Public Doors and Z-Wave Door Locks in an emergency situation. Tap LOCKDOWN again to unlock.

Door Devices
All Door Devices will be listed first then Z-Wave Garage Doors and Locks. Door devices can be added or removed by your security company.

ACCESS - Used to momentarily turn on the door strike relay to allow access.

UNLOCK/LOCK - Locks and unlocks doors.

Z-Wave Garage Door
Tap on OPEN or CLOSE to open or close your garage door. Tap on the garage door name to change the name of a Z-Wave garage door.

Z-Wave Lock
Tap on LOCK or UNLOCK to lock or unlock your door. Tap on the LOCK name to change the name of a Z-Wave lock.